

Bookings affected by COVID-19 travel restrictions – Bookings Confirmed after 1st June 2021

Our standard cancellation policy applies at all times except where government mandated travel restrictions relating to covid-19 prevents you from:

- a) reaching your pick up location on the date of pick up, or
- b) leaving that region on the date of pick up.

If travel restrictions are in place that prevents you from picking up the equipment, or from exiting the region or state on the day of pick up, our **covid-cancellation policy** applies.

In that event you will be issued with a Credit Note to the value of the deposit or any other amount paid by the Hirer under the Hire Agreement.

●The Credit Note is issued with the following terms and benefits:

1Standard rental terms and conditions apply

2Standard rental rates apply

3Travel is to be completed by 31st of March 2023

4Bookings are subject to availability - early bookings are recommended, particularly for peak school holiday dates

5Rebooking's are made free of administration fees

6No "Change Fees" are charged to alter a booking slightly after securing flights, annual leave, etc.

7Can be used on any product across the Broome & Beyond Camper Hire brands

8The Credit Note can be transferred to another party

Please note this 'covid-cancellation' policy does not apply if you have concerns about what *might* happen before it is actually known. Our standard cancellation policy applies until travel restrictions that directly impacts your booking are announced.

We think our policy is generous and offers favourable rebooking conditions in an environment where, unfortunately, COVID can no longer be considered an unforeseeable event.

If you have any questions, please do not hesitate to contact me on 0475 047 137.

